

CS-11-165

(Contract Management Use only)

CONTRACT APPROVAL FORM

CONTRACT TRACKING NO.

CM1830

CONTRACTOR INFORMATION

Name: Target Safety.com, Inc. dba Target Solutions

Address: 10805 Rancho Bernardo Road, Suite 200 San Diego, CA 92127-5703
City State Zip

Contractor's Administrator Name: Jeff Oathout Title: Account Executive

Tel#: 877-944-6372 Fax: 858-487-8762 Email: jao@targetsolutions.com

CONTRACT INFORMATION

Contract Name: Target Solutions Online Training Contract Value: \$7,950.00

Brief Description: EMS online training. Annual expense based on 106 users @ \$75.00 per user

Contract Dates : From: 02/29/12 to 02/28/13 Status: New Renew Amend# WA/Task Order



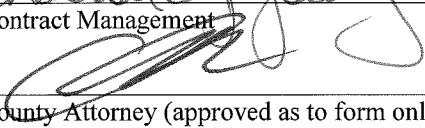

How Procured: Sole Source Single Source ITB RFP RFQ Coop. Other

If Processing an Amendment:

Contract #: _____ Increase Amount of Existing Contract: _____ No Increase

New Contract Dates: _____ to _____ TOTAL OR AMENDMENT AMOUNT: _____

APPROVALS PURSUANT TO NASSAU COUNTY PURCHASING POLICY, SECTION 6

1.		<u>2-23-12</u>	01261526-55500 \$3,975.00
	Department Head Signature	Date	Funding Source/Acct #
2.		<u>2-23-12</u>	04223522-55500 \$3,975.00
	Contract Management	Date	
3.		<u>2-24-12</u>	
	County Attorney (approved as to form only)	Date	
4.		<u>2-29-12</u>	
	Office of Management & Budget	Date	

Comments: _____

COUNTY MANAGER – FINAL SIGNATURE APPROVAL

 _____ 3/1/12
 Ted Selby Date

RETURN ORIGINAL(S) TO CONTRACT MANAGEMENT FOR DISTRIBUTION AS FOLLOWS:


- Original: Clerk's Services; Contractor (original or certified copy)
- Copy: Department
- Office of Management & Budget
- Contract Management
- Clerk Finance

RECEIVED
 OFFICE OF CLERK OF COURTS
 NASSAU COUNTY FLORIDA
 12 MAR - 7 AM 10:53

RECEIVED
 CONTRACT MANAGEMENT
 2012 MAR - 1 PM 2:12

Nassau County Board of County Commissioners
Sole Source/Single Source Certification Form

Vendor Name: Target Solutions
Address: 10805 Rancho Bernardo Rd.
San Diego, CA 92127-5703
Phone: 877-944-6372
Contact Name: Jeff Oathout
Account: 01261526-55500 and
04223522-55500

Department: Fire Rescue
Department Head Signature: 
Date: 02/23/12
Cost: \$7,950.00

Description of Commodity:

EMS online training

Check one (1) of the following two (2) choices:

Sole Source: The goods or services can be legally purchased from only one source.

Single Source: The goods or services can be purchased from multiple sources, but, in order to meet certain functional or performance requirements, there is only one economically feasible source for this purchase.

Please check all of the following that apply:

Purchase can only be obtained from original manufacturer-not available through distributors.

Only authorized area distributor of the original manufacturer.

Parts/Equipment are not interchangeable with similar parts of another manufacturer.

This is the only known source that will meet the specialized needs of this department or perform the intended function.

This source must be used to meet warranty or service maintenance requirements.

This source is required for standardization.

None of the above apply.

Comments/Explanations: (required)

TargetSolutions web based online training is the standard for the National Fire Protection Association (NFPA). No other provider has these key platform services.
Backed by NFPA, IAFC, ISFSI, etc.

Approval:

 3/1/12
County Manager Date

CM1830



TargetSafety.com, Inc dba TargetSolutions

10805 RANCHO BERNARDO ROAD, SUITE 200
 SAN DIEGO, CA 92127-5703
 877-944-6372 - TOLL FREE
 858-592-6880 - DIRECT / 858-487-8762 - FAX

Proposal To:
Nassau County Fire Rescue
 Attn: Fire Chief Matt Graves
 96135 Nassau Place
 Yulee, FL 32097
 (904) 491-7525
 mgraves@nassaucountyfl.com

TS Sales Contact: Jeff Oathout **Email:** jao@targetsolutions.com **Phone:** 229-269-4073

DATE of SUBMISSION	COMPANY I.D.	SALES MANAGER	LICENSE TERMS
1/26/2012	20069	Jeff Oathout	02/29/2012-02/28/2013

DESCRIPTION	REF	UNIT PRICE PER USER	QUANTITY (# of Users)	TOTAL
TargetSolutions Online Training Platform License Customized Website, Administration Tools, and Applications				

Proposal Includes: Professional Bundle	Exhibit A	\$75.00	106	\$ 7,950.00
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TargetSolutions Online Training Courses				
Proposal Includes: Unlimited Hours of Training	Exhibit B	\$ -	106	Included

Optional Services Available for Purchase (upon request) <i>Health & Wellness Application \$2.95 per user</i> <i>Web Events: One year license. Per year license fee \$699</i> <i>One time Set One time setup fee \$499</i> <i>Content Authoring Kit with Video Camera \$1,100</i> <i>AHA Basic Life Support (BLS) \$19 per user</i> <i>AHA Advanced Cardiac Life Support (ACLS) \$109 per user</i> <i>Brunacini Functional Boss Behaviors (4 hrs) \$39 per user</i>	Exhibit C			
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NOTES:	SUB-TOTAL	\$ 7,950.00
	ONE-TIME SETUP FEE	N/A
	TOTAL DUE	\$ 7,950.00

Terms and Conditions: The term of this contract is 12 months from the "Start Date" listed above. The contract will automatically renew at the end of 12 months at standard rates unless TargetSolutions is notified in writing of a request for cancellation. Payment is required annually in advance of contract.

SIGNATURE:	DATE: 3/1/12
PRINTED NAME: Ted Selby	TITLE: County Manager

Exhibit A

TargetSolutions Tools and Applications: Select Bundle

Custom URL:	The TargetSolutions platform will include a customized site banner and is accessible through a unique URL path for licensed users to log in.
Learning Management System:	Administrators can assign, track, document, and report on training and other activities.
Resource Center:	The Resource Center is made up of two main components: Organizational Resources and Community Resources. Organizational Resources can store up to 5 megabytes of content in various formats for use throughout your organization. Community Resources have unlimited storage and allow clients to share files across the TargetSolutions community.
Site Analytics:	The TargetSolutions Dashboard displays data in a graphical format for quick and meaningful assessment of key utilization metrics. Site Analytics also includes Reports Manager with 24-hour access to data through customized reporting tools.
Customer Service:	TargetSolutions will respond to client requests during normal business hours of 8:00 AM PST to 5:30 PM PST. After-hour emergency support and username/password lookup is available at any time.
Curriculum Design:	TargetSolutions Client Services will provide assistance to help design custom training curricula as requested.
Email Notification:	TargetSolutions' platform generates an optional monthly email to all users that serves as a reminder and summarizes course assignments.
Custom Activities:	The Custom Activity tools allow administrators to create, maintain, and document unlimited client-designed compliance activities, policy reviews, surveys, and user-developed or third-party training content.

TargetSolutions Tools and Applications: Professional Bundle **(in addition to Select Bundle)**

Resource Center Storage	Additional 95 megabytes of file storage.
Custom Tests:	Administrators can design, assign, deliver, monitor, document, and report on client-designed tests. Tests are multiple choice and automatically graded.
Credentials Manager:	Credentials Manager helps monitor certified training and other professional certifications for each user.
Events Manager:	The Events Manager application lets administrators schedule upcoming events, and manage event attendance (i.e. training events, meetings, etc).
Forums:	Post discussion topics to facilitate communication with employees. TargetSolutions' Forums allow Administrators to generate employee feedback and interaction about relevant topics in the workplace.

Exhibit B
TargetSolutions Online Training Courses

A current list of courses is available on our website: www.targetsolutions.com

Exhibit C
Optional Services Available for Purchase (upon request)

PROSPECTIVE EMPLOYEE BACKGROUND INVESTIGATION

Online Background Request

Via a TargetSolutions partnership, the Internet enables Client to submit, view, and receive background and drug screening reports from any computer. Client submits their request via TargetSolutions and the progress of the background can be tracked immediately. Client decides what work is going to be performed and this program completes all the necessary steps. Certain information, such as credit report, social security trace, driver's report, and criminal records, can be viewed immediately, with the remainder of the information available within 24 to 72 hours. Client can view the progress of the investigation, print background and drug screening reports, and obtain statistical information from their computer.

Profile Search (California)

Results include person's current address, previous address, possible family members and neighbors, bankruptcies, tax liens and judgments, DEA, Nationwide Merchant Vessels, FAA Aircraft, FAA Airmen, National Death Index, and National Real Index, CA. Professional Licenses, CA Sales Tax Permits, CA Civil Superior Index (12 counties), CA Criminal Index (14 counties), CA Fictitious Business Names, CA Corporation Search, CA UCC.

EMERGENCY NOTIFICATION AND ESCALATION SYSTEM

Crisis Alert

This service is a crisis management and communication system that allows instant notification with all employees via immediate telephone or email contact. It was designed from the ground up to provide business and crisis management administrators the ability to quickly, securely, and reliably distribute critical information in real time. This service allows automated message delivery, two-way communication, and reporting.

CA DMV EPN Notification

A CA-DMV accredited EPN service is available to Client on the TargetSolutions platform using a qualified and California State approved EPN provider of notification services. Each Client must complete an application and submit the necessary employee data to enable such service.

HEALTHYROADS® HEALTH & WELLNESS APPLICATION

Healthyroads provides personnel with a secure single sign-on portal with tools and information to help manage a healthier lifestyle. The application features include Personal Health Assessment (PHA) tools, E-Coaching Multi-Media Courses, Exercise & Nutrition Planners, and other online tools.

WEB EVENTS

This online application facilitates your ability to schedule live online meetings through the TargetSolutions platform.

Web Events features include:

- Integrated recordable web conference solution (Web Events) for one (1) named/designated host
- Video web cam enabled (1 web cam included)
- Share desktop applications and/or files with up to 100 simultaneous attendees
- Live document sharing (supports multi-format files including Word, PPT, Excel, PDF, & Flash Video)
- Whiteboard functionality
- No plug-in download requirements
- Live chat functionality – attendees may virtually raise their hand and ask the presenter questions
- Fully integrated with TargetSolutions' application
- Flexibility to utilize audio VOIP or your own telephone conferencing service
- Customer service to assist users and presenters if technical issues or questions arise

CONTENT AUTHORING START-UP KIT

The Content Authoring Start-up Kit includes the Articulate Studio Standard '09 package. Articulate (an e-learning software package) helps you create interactive and engaging courses, presentations, and quizzes. The package includes Course Builder Software, Video Production Tools, Voiceover Tools and a Video Production Kit.

AMERICAN HEART ASSOCIATION BASIC LIFE SUPPORT (BLS)

TargetSafety now provides 1st responders with access to the American Heart Association's Basic Life Support (BLS) for Healthcare Providers Online Part I curriculum through TargetSolutions. Part 1 features the cognitive learning through web-based self-paced modules with an online test and evaluation. Included is a series of online modules covering the required adult, child and infant CPR sequences, 10 checkpoints to be completed, 21 optional review sections and 17 videos.

AMERICAN HEART ASSOCIATION ADVANCED CARDIAC LIFE SUPPORT (ACLS)

TargetSolutions offers the American Heart Association's HeartCode™ ACLS Part 1 curriculum through our platform. This integrated offering makes it possible to assign, track and report course completion—all from within TargetSolutions' platform. The online accessibility of this course provides a flexible alternative to classroom-style training and enables first responders to take the educational portion at a time and location that is most convenient for them. The web-based portion includes interactive patient cases that test the student's ability to apply the ACLS algorithms to acute treatment. This course is approved for both first time and ACLS re-certification. Completion of the skills practice and testing session (Parts 2 and 3) with an authorized American Heart Association ACLS instructor is required to receive an official ACLS Provider Card.

BRUNACINI FUNCTIONAL BOSS BEHAVIORS

Using our platform, fire departments can deliver retired Phoenix Fire Chief Alan Brunacini's Functional Boss Behaviors course, which is based on his popular book by the same name. This online training series outlines 10 rules for bosses in the fire industry to ensure their behavior creates an environment that helps workers to deliver standard service and added value directly to the customer. The series features Alan Brunacini's insights on leadership, management, and organizational behaviors gained through his extensive years of service as well as highlights the importance of focusing on customer service in the fire industry.

Constance Holmes

From: Matt Graves
Sent: Friday, January 27, 2012 12:02 PM
To: Constance Holmes
Subject: FW: TargetSolutions Renewal Proposal
Attachments: TARGETSOLUTIONS Std Proposal - Professional Unlimited hours (2).pdf
For processing...

Matt Graves
Fire Chief
Nassau County Fire Rescue
96160 Nassau Place
Yulee, FL 32097
(904)491-7525
mgraves@nassaucountyfl.com


From: Jennifer Antinone [<mailto:jta@targetsolutions.com>]
Sent: Friday, January 27, 2012 10:49 AM
To: Matt Graves
Subject: TargetSolutions Renewal Proposal

Hello Chief Graves,

I hope that this email finds you well. Jeff Oathout asked that I send you a proposal for your renewal. Please review and feel free to contact either Jeff or myself with any questions. We are always glad to assist.

Have a nice weekend,

Jennifer T. Antinone | Regional Account Manager
Direct: 858.376.1614 | Main: 800.840.8048
Email: jta@targetsolutions.com

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10805 Rancho Bernardo Road
Suite 200
San Diego, CA. 92127
Tel: 800.840.8048 | Fax: 858.487.8762 | www.targetsolutions.com



Sole Source Justification for TargetSolutions' Services

TargetSolutions (formerly TargetSafety) provides a comprehensive suite of web based solutions for Fire and EMS departments. Most of these solutions are not available from other providers. In addition, when you consider that all are part of one, integrated online platform no other vendor can compete.

Among TargetSolutions platform's key differentiators are:

Solid Industry Backing:

TargetSolutions is backed by leading fire industry organizations, including:

National Fire Protection Association (NFPA) – In 2002, NFPA invested in TargetSafety to enable the company to deliver online training courses to serve NFPA's Fire Service members. NFPA was instrumental in financing the development of content and advanced applications for the Fire Service and is the Company's largest outside shareholder. The NFPA has representation in the TSC Board.

IAFC – TargetSolutions is an International Association of Fire Chiefs partner. TSC has underwritten a \$1.5 million grant to the fire service with the IAFC to give back to the fire community. In the past we offered free training for events such as the National Firefighter Safety Stand Down, of which 14,000 courses were completed. Together with IAFC Board, we initiated and sponsored the 2011 VCOS Training Officer of the year award.

International Society of Fire Service Instructors (ISFSI) – Headed up by Eddie Buchanan of Hanover FD, VA, ISFSI is partnered with TSC to review and develop relevant and cutting-edge training content to the fire industry. ISFSI and TSC host "Distance Learning in the Fire Industry," symposiums intended for instructors and anyone else in the fire service interested in e-learning.

Regional / Industry Segment Partnerships include SFFMA, SEAFC, NYSAFC and VCOS.

Innovative Compliance Management Applications and Reports:

These applications and reports help departments lower costs and increase productivity while keeping firefighters and EMTs safe. They include:

- **Credentials Manager** – Automating the tracking of EMT certifications, firefighter job qualifications, drivers' licenses, auto insurance, and virtually any type of data with an expiration date and identification number
- **Custom Tests** – Enabling departments to evaluate employee proficiency by creating, assigning and managing the delivery of secure, web-based exams
- **Community Resources** – Making it easy for departments to share resources—such as training presentations, educational videos, SOPs, inspection forms, and more—with other TargetSolutions clients and community members; documents can be downloaded, modified, and assigned to employees in just a few clicks of the mouse.
- **Organization Resources** – Providing a central location for departments to upload and access organizational files
- **Custom Activities** – Allowing department personnel to track employee review of protocols, SOPs, and more as well as monitor virtually every action (or inaction) within the department



- **Web Events** (integrated Adobe web conferencing) – Letting departments conduct live, online meetings (such as interactive training events) with remote participants from within the TargetSolutions platform
- **Event Manager** – Making it possible to create, schedule, track, and access reports on events such as instructor-led classroom training, online meetings and webinars, new hire orientations, and recurring department meetings; this application provides easy access to user registration and attendance records, delivers confirmation and reminder emails to employees, and simplifies enrollment and access to event details.
- **ISO Reporting** – Standardizing the department’s collection of data and automating the reporting of all ISO training

Integrated Fire and EMS Training Courses and Custom Content:

TargetSolutions is the only provider that offers online EMS continuing education training on the same platform as NFPA-based firefighter, human resources, OSHA, HAZMAT, terrorism and emergency vehicle operator training. Featuring more than 200 hours of refresher curriculum, PreventionLink training topics include:

- **Fire Industry**
 - NFPA 1500 Series
 - NFPA 1001 Series/Firefighter I & II
 - NFPA 1021/Company Officer
 - Brunacini Functional Boss Behaviors
 - Emergency Responder Training
 - S-190 Introduction to Wildland Fire
 - General
- **EMS Continuing Education**
 - Preparatory
 - Trauma
 - Patient Assessment
 - Special Considerations
 - Operations
 - Airway
 - Medical
- **Emergency Vehicle Operator**
 - Fire Department Driver Training Curriculum
 - Supervisor Curriculum
- **OSHA and Compliance**
 - General Safety
 - Environmental Awareness
 - General
 - Occupational Health
- **Human Resources**
- **Employment Practices for Supervisors**
- **CA AB 1234 Board of Directors and Trustees**



AHA ACLS and BLS Training – Through our platform, fire and EMS personnel can take the American Heart Association’s *BLS for Healthcare Providers Online Part 1* and *HeartCode™ ACLS Part 1*. These courses are integrated into the platform, making it possible to easily assign, track, and report course completion.

Content Authoring Start-up Kit – Using TargetSolutions’ Content Authoring Start-up Kit, training officers can create engaging courses, presentations, interactions, and quizzes—incorporating multimedia elements like video and voiceover narration. These courses can then be uploaded to the platform, assigned and tracked.

Comprehensive Health and Wellness Program:

TargetSolutions, in partnership with American Specialty Health’s Healthyroads®, features a complete web-based health and wellness program that meets all five parts of the IAFF’s Wellness Fitness Initiative through personal health assessments, self-guided online courses, exercise and nutrition planners, and online tools.

Extensive Employment Screening:

Through a partnership with ACheck America, departments using TargetSolutions’ platform have access to fast and accurate employment screening services, such as criminal and public records searches, compliance link searches, credit reports, social security number checks, general verifications, and drug and alcohol testing.

Summary

By taking advantage of these TargetSolutions applications and services, your department can:

- Dramatically reduce the expenses associated with overtime, administrative tasks and fuel
- Deliver online NFPA and EMS continuing education courses
- Document and maintain records on all required training and compliance tasks
- Facilitate better internal communication

Should you have any questions about the information presented above, please feel free to contact me at 858.592.6880.

We look forward to working with you and hope to serve your department for many years to come. Thank you for your consideration and evaluation of TargetSolutions and our platform.

Jon Handy
President and CEO TargetSolutions

Constance Holmes

From: Matt Graves
Sent: Wednesday, February 01, 2012 9:11 AM
To: Constance Holmes
Subject: FW: TargetSolutions Renewal Proposal

Attachments: TargetSolutions Sole Source Letter.pdf

Here is the sole source letter from Target Solutions (name change). I have asked for an amended quote to cover the gap that we discussed yesterday. Thank you.

Matt Graves
Fire Chief
Nassau County Fire Rescue
96160 Nassau Place
Yulee, FL 32097
(904)491-7525
mgraves@nassaucountyfl.com


From: Jennifer Antinone [mailto:jta@targetsolutions.com]
Sent: Tuesday, January 31, 2012 3:03 PM
To: Matt Graves
Cc: Mike Eddins
Subject: RE: TargetSolutions Renewal Proposal

Hello again Chief Graves,

I realized that I sent you renewal proposal last week, but neglected to send you the Sole Source letter. I have attached that document to this email. I apologize for the delay.

Enjoy your week,

Jennifer T. Antinone | Regional Account Manager
Direct: 858.376.1614 | Main: 800.840.8048
Email: jta@targetsolutions.com | www.targetsolutions.com

 cid:619E3035-6DDA-4

From: Jennifer Antinone
Sent: Friday, January 27, 2012 7:49 AM
To: 'mgraves@nassaucountyfl.com'
Subject: TargetSolutions Renewal Proposal

Hello Chief Graves,

I hope that this email finds you well. Jeff Oathout asked that I send you a proposal for your renewal. Please review and feel free to contact either Jeff or myself with any questions. We are always glad to assist.

Have a nice weekend,

2/1/2012

Jennifer T. Antinone | Regional Account Manager
Direct: 858.376.1614 | Main: 800.840.8048
Email: jta@targetsolutions.com



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About Us

- “Our goal is to deliver easy-to-use technology that can help an organization improve productivity and save money. With our platform, organizations can schedule training and monitor compliance 24 hours a day, seven days a week. Our training has proven to reduce injuries and claims, resulting in an excellent return on investment.”

Thomas Woodward

TargetSolutions,
Vice President of Operations

The Story of TargetSolutions

Founded in 1999, our company became the pioneer and leader in web-based training services for public entities under the company name TargetSafety. Since our inception we've always strived to make life easier for our clients. As they've been forced to do more with less, we've found ways to deliver new solutions that help them be more efficient.

With that in mind, **we changed our name to TargetSolutions** in October of 2011 to better reflect our company's complete range of services. We work every day to understand our clients' challenges and give them powerful training and records management tools that will save time and money.

What Makes Us Different

We truly care about our clients' success. We are dedicated to providing the very best customer service anywhere and exceeding our clients' expectations every single day.

Along with an outstanding client services staff, our dedicated team of technology experts is focused on creating the most powerful, intuitive online training and records management platform possible. We are constantly enhancing our technology based on our clients' feedback.

We realize we wouldn't have become the leader in online training and records management if not for our clients and we truly appreciate how they've helped us evolve as a company.

[Careers](#)

[Blogs](#)

Contact Us

Toll Free: 800.840.8048

sales@targetsolutions.com

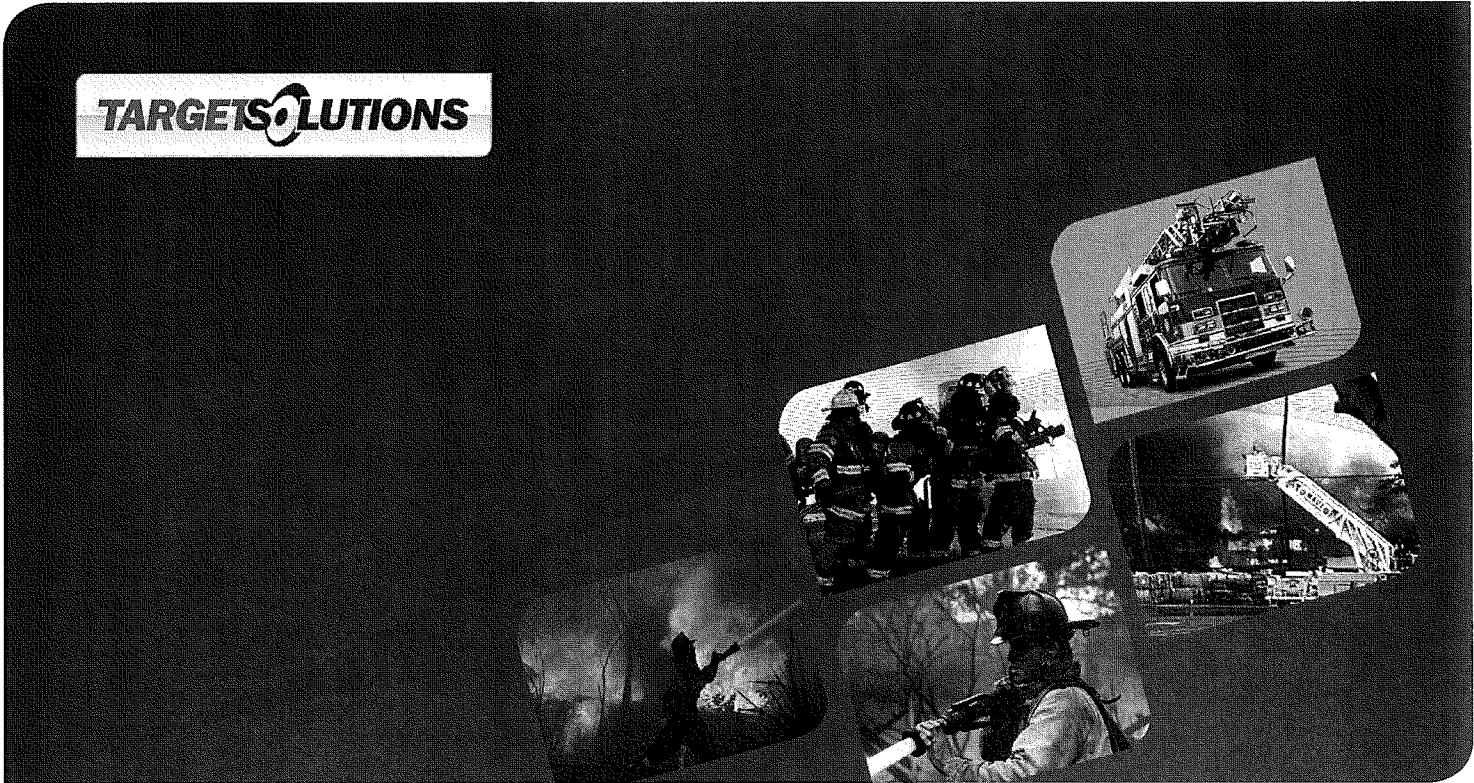
support@targetsolutions.com

Office

10805 Rancho Bernardo Road

Suite 200

San Diego, CA 92127



COURSE CATALOG FOR FIRE & EMS

With TargetSolutions' online training you can cost effectively deliver quality content and track compliance for your entire organization. We've been serving first responders for more than 10 years and built up the most comprehensive online course library in the industry.

Fire Industry	2-3
EMS Continuing Education	4-5
Emergency Vehicle Operator	6
OSHA & Compliance	7
HR & Employment Practices	7

NFPA 1500 Series

This series of courses is designed specifically for the fire industry and meets the NFPA 1500 code requirements. These courses were developed in conjunction with the NFPA, and specific content experts at the NFPA participated in their creation.

- Advanced HAZWOPER Awareness (Modules 1-4)*
- Bloodborne Pathogens Safety
- Combustible & Flammable Liquids
- Compressed Gas Safety
- Confined Space Entry
- CPR Academic
- Driving Safety
- Hazmat Spill Prevention & Control
- Hazmat Transportation
- Laboratory Safety
- Materials Handling, Storage, Use & Disposal
- Personal Protective Equipment
- Respiratory Protection
- Right to Know (Hazard Communication)
- Welding Safety

NFPA 1001 Series / Firefighter I & II

TargetSolutions has a complete library of Firefighter I & II awareness and refresher level courses based on NFPA codes and standards.

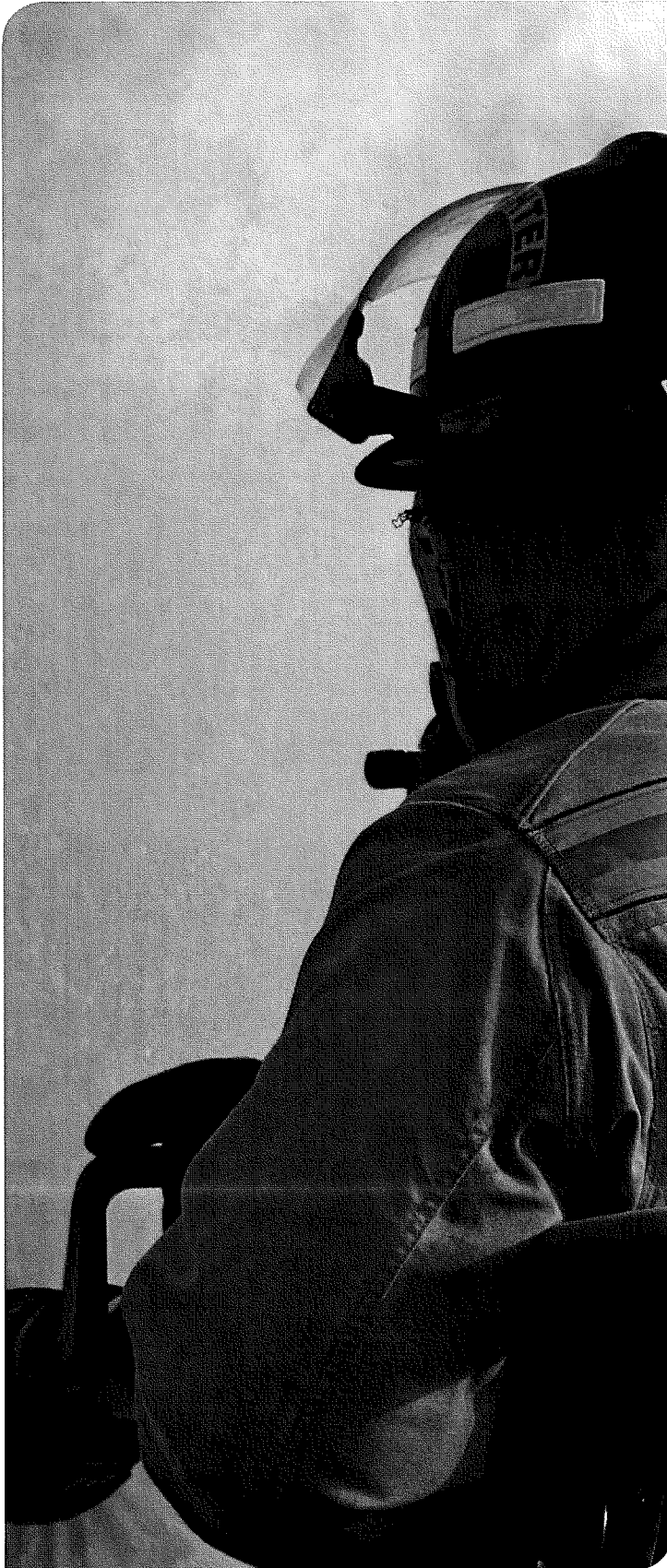
- Building Construction
- Fire Behavior
- Fire Control
- Fire Department Communications
- Fire Detection, Alarm & Suppression Systems
- Fire Hose
- Fire Prevention and Public Education
- Fire Streams
- Firefighter Orientation and Safety
- Firefighter Personal Protective Equipment
- Firefighting Foams
- Forcible Entry Into a Structure
- Ground Ladders
- Loss Control
- Portable Extinguishers
- Protection of Evidence of Fire Origin & Cause
- Rescue and Extrication
- Self-Contained Breathing Apparatus
- Vehicle Extrication
- Ventilation
- Water Supply



NFPA 1021 / Company Officer

TargetSolutions has developed a complete line of company officer awareness and refresher level courses based on NFPA codes and standards.

- Action Plan Implementation
- Assuming the Role of the Company Officer
- Budgeting
- Community Awareness
- Company-Level Training
- Elements of Supervision and Management
- Fire Department Communications
- Fire Department Structure
- Fire Investigation
- Fire and Life Safety Inspections
- Firefighter Safety and Health
- Government Structure
- Incident Response Safety
- Incident Scene Communications
- Incident Scene Management
- Information Management
- Labor Relations
- Leadership as a Group Influence
- Legal Responsibilities and Liabilities
- Pre-Incident Planning
- Professional Ethics
- Public Education Programs
- Customer Service for Fire Department Personnel



General

Fire & EMS Grant Writing
Fire Industry Driver Intersection Safety
Fire Industry Driver Operator
Fire Industry Introduction to Wildland Fire Behavior

S-190 Introduction to Wildland Fire

This four-module, eight-hour course is based on the National Wildfire Coordinating Group training CD-ROM. It features extensive audio, video, and flash interactions throughout.

Module I: Basic Concepts of Wildland Fire
Module II: Topography and Fuels
Module III: Weather Module IV: Wildland Fire Behavior

Emergency Response to Terrorism

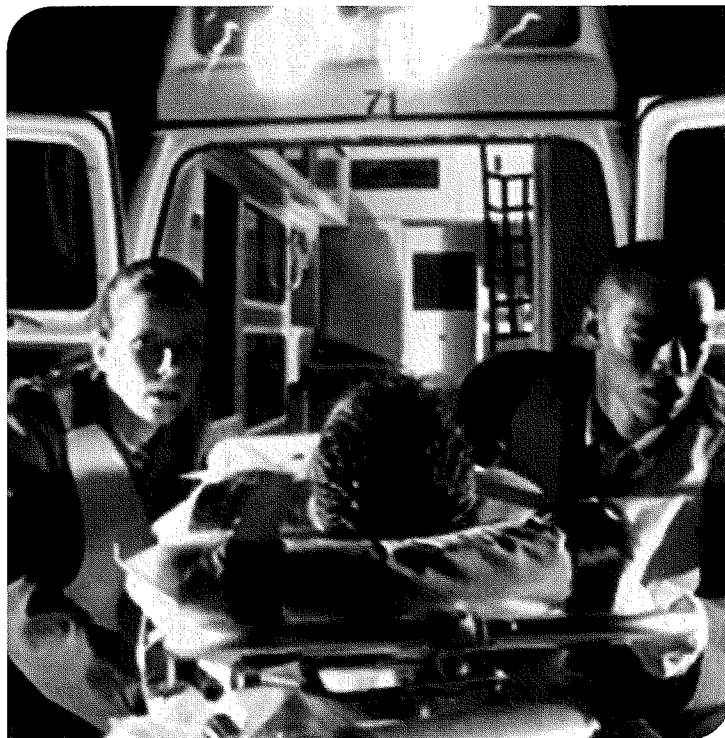
This introductory guide for first responders is essential for those who may be among the first to arrive at an incident of suspicious origin. It is intended to be a general introduction to the basic concepts for first responder awareness during a potential terrorist incident. This course consists of four training modules, each requiring approximately 45 minutes to complete.

Module I: Terrorism in Perspective
Module II: Incidents and Indicators
Module III: Self-Protection
Module IV: Scene Control, Notification and Coordination

First Responder Operations Level Refresher

This eight-hour course is designed to be a refresher for the Operations Level Responder to Hazardous Materials Incidents. The course consists of four training modules, each requiring approximately two hours to complete. The course fulfills the requirements of NFPA 472 and 29 CFR 1910.120(q).

Module I: Analyzing the Incident
Module II: Planning the Response
Module III: Implementing the Planned Response
Module IV: Incident Mgmt. Systems and Terrorism Awareness



EMS Continuing Education

TargetSolutions offers a comprehensive catalog of online EMS continuing education courses that is accepted in most states. Our courses allow first responders, EMT-Basics, EMT-Intermediates, and EMT-Paramedics to complete their continuing education requirements in an engaging and easy-to-use format. Please note that not all *TargetSolutions* courses are approved in all regions. For information on approved courses in your area, please contact us at (877) 944-6372.

Preparatory

- Back Injury Prevention
- Clinical Decision-Making
- Common Infectious Pathogens
- Cultural Diversity for EMS Providers*
- Diet & Nutrition
- Health & Wellness
- HIPAA Awareness
- HIV/AIDS Awareness*
- Infectious Disease Control
- Medical, Ethical, and Legal Issues
- Protecting Yourself From Influenza
- Therapeutic Communications*
- Workplace Stress

Medical

- Acute Respiratory Distress Syndrome Advanced
- Allergies and Anaphylaxis Advanced
- Allergies and Anaphylaxis Basic
- Altered Mental Status Advanced
- Altitude Emergencies*
- Aquatic Emergencies*
- Behavioral Emergencies Advanced
- Behavioral Emergencies Basic
- Carbon Monoxide Poisoning
- Cardiac Emergencies Advanced
- Cardiac Emergencies Basic
- Cardiovascular A&P Review
- Complete Resuscitation: Integrating Post Care*
- Date Rape Drugs*
- Diabetic Ketoacidosis Advanced
- Endocrine System Emergencies Advanced*
- Environmental Emergencies Advanced
- Environmental Emergencies Basic
- Epilepsy
- Fundamentals of 12 Lead ECG Operation and Interpretation
- Heat Illness and Emergencies
- Hematology
- H1N1 (Swine Flu)
- Intraosseous Infusion Advanced
- Intro to Arrhythmias: Escape Rhythms and Premature Complexes
- Intro to Arrhythmias: Tachy-arrhythmias and Fibrillation
- Managing Cardiac Arrest: During and After Resuscitation*
- Medication Errors
- Methamphetamines*
- MRSA Infections
- Non-Traumatic Abdominal Injuries
- Non-Traumatic Chest Pain
- Operating an AED
- Pharmacology Advanced*
- Pharmacology Basic
- Poisoning and Overdose
- Pre-hospital Pulmonary Embolism Care
- Renal Failure Advanced
- Respiratory Emergencies Advanced
- Respiratory Emergencies Basic
- Toxicology and Substance Abuse Advanced*
- Understanding the Basics of ECGs

* Denotes courses that are longer than an hour.

Trauma

Abdominal Trauma Advanced
Abdominal Trauma Basic
Amputation Injuries
Bleeding and Shock Advanced
Bleeding and Shock Basic
Bomb Blast Injuries Advanced
Burn Management Advanced
Burn Management Basic
CNS Injuries Advanced
CNS Injuries Basic
Femur Fractures
Gunshot Wounds*
Head and Facial Emergencies Advanced
Injuries and Infections of the Eye
Kinematics of Trauma
Musculoskeletal Injuries Advanced
Musculoskeletal Injuries Basic
Pediatric Trauma Advanced*
Pelvic Fractures Advanced
Spinal Cord Injuries*
Thoracic Emergencies Advanced
Thoracic Emergencies Basic
Traumatic Injuries to the Head and Brain Advanced*
Traumatic Injuries During Pregnancy

Airway

Advanced Airways: Intubation and Beyond*
Airway Management Advanced*
Airway Management Basic
Blind Nasotracheal Intubation
Capnography
The Mechanics of Breathing
Orotracheal Intubation
Respiratory System: A&P Review
Suctioning the Patient Airway
Supplemental Oxygen
Tracheostomies Advanced*

Patient Assessment

Assessing the Patient with Major Trauma*
Communication and Documentation
Patient Assessment Advanced
Patient Assessment Basic
Pediatric Assessment
Rapid Trauma Assessment
Special Challenges in Patient Assessment*

Special Considerations

Bariatric Patients*
Geriatric Behavioral Emergencies*
Geriatric Emergencies Advanced
Geriatric Emergencies Basic
Geriatric Hip Injuries
Managing Chronic Care Patients
Neonatology Advanced*
Obstetrical Emergencies Advanced*
Obstetrical Emergencies Basic
Patient Abuse and Assault*
Patients with Special Challenges
Pediatric Airway Management Advanced*
Pediatric Cardiac Arrest Advanced*
Pediatric Emergencies Advanced*
Pediatric Emergencies Basic*
Pediatric Shock Advanced*
Sudden Infant Death Syndrome (SIDS)

Operations

Crime Scene Awareness*
Confined Space Entry
Driving Safety
Emergency Response to Terrorism (Modules 1-4)
Introduction to Hazardous Materials*
Managing Multiple Casualty Incidents (MCIs)
Medical Extrication & Rescue*
Right to Know (Hazard Communication)

* Denotes courses that are longer than an hour.

Online Driver Training & Compliance Program

Our Emergency Vehicle Operator courses offer departments a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.

Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of emergency vehicle operators.

Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

Overview Guide to Implementing a Motor Vehicle Safety Program

Outlines the elements of an effective emergency vehicle safety program.

Fire Department Driver Training Curriculum

- Accidents & Emergencies
- Adjusting to Changing Conditions
- The Dangers of Speeding
- Defensive Driving Strategies
- Distracted Driving
- Driver Safety Orientation
- Emergency Vehicle Characteristics
- Emergency Vehicle Operations
- Impaired Driving
- Intersection Safety
- Legal Considerations
- Safe Backing
- Seat belt & Airbag Safety
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- Vehicle Safety and Security

Supervisor Curriculum

- Incident Investigation for Supervisors
- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection for Supervisors
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors



Law Enforcement Driver Training Curriculum

- Accidents & Emergencies
- Adjusting to Changing Conditions
- Characteristics of Law Enforcement Vehicles
- The Dangers of Speeding
- Defensive Driving Strategies
- Distracted Driving
- Driver Safety Orientation
- Emergency Vehicle Operations
- Impaired Driving
- Intersection Safety
- Legal Considerations for Police Drivers
- Police Vehicle Technology
- Pursuit Driving
- Safe Backing
- Vehicle Inspection & Maintenance
- Vehicle Safety and Security



OSHA & Compliance

TargetSolutions online courses can be used to help comply with OSHA, DOT, and other federal and state regulatory agency training mandates. Complete all of your required compliance training courses online, eliminating the logistics issues inherent in traditional training methods.

Environmental Awareness

Advanced HAZWOPER Awareness (eight hours)
Asbestos Awareness
Combustible & Flammable Liquids
Compressed Gas Safety
Confined-Space Entry
Disaster Preparedness
Hazmat Spill Prevention & Control
Hazmat Transportation
Lead Awareness
Materials Handling, Storage, Use & Disposal
Radiation Safety
Right to Know (Hazard Communication)

General Safety

Advanced Construction Safety (Modules 1-4)
Aerosol Transmissible Diseases
Back Injury Prevention
Bloodborne Pathogens Safety
Building Evacuation and Emergencies
Cal/OSHA 300 Log
Computer Security Awareness
CPR Academic
Diet & Nutrition
Driving Safety
Electrical Safety
Eye Safety
Fall Protection
Fire Extinguisher Safety
Fire Prevention Safety
Forklift Safety
General Construction Safety
General First Aid (Part 1 & 2)
General Office Ergonomics
Hand & Power Tool Safety
Health & Wellness
Hearing Conservation
HIV/AIDS Awareness
Incident Investigation
Indoor Air Quality
Industrial Ergonomics
Laboratory Safety
Ladder & Scaffolding Safety
Laser Safety
Lock-Out / Tag-Out
Machine Guarding
Office Safety
Personal Protective Equipment
Red Flag Rules (Identity Theft Protection)
Respiratory Protection
Radiation Safety
Risk Assessment Analysis
Slips, Trips, & Falls Prevention
Trenching & Shoring
Welding Safety
Working in Extreme Temperatures



Employment Practices for Supervisors

This program provides an overview of employment practices encountered in the workplace for individuals tasked with making employment decisions, including issues of harassment, hiring and termination, discrimination, evaluation, and documentation. These courses and tools will help to ensure that you stay ahead of current issues and practices that may affect your organization and employees.

Courses

- Anger, Conflict, and Violence in the Workplace
- Dealing with Issues of Alcohol and Substance Abuse
- Discipline and Termination
- Employment Practices Overview
- Interviewing and Hiring
- Performance Management
- Preventing Discrimination in the Workplace
- Reasonable Suspicion of Alcohol for Supervisors
- Reasonable Suspicion of Drugs for Supervisors
- Sexual Harassment for Supervisors
- Understanding Employee Leave

Human Resources

The Human Resources bundle has been designed to supplement our core course catalog and provide training that is relevant and essential to all employees.

- Alcohol-Free Workplace
- Customer Service
- Drug-Free Workplace
- Ethics in the Workplace
- General HIPAA Awareness
- Sexual Harassment Awareness
- Workplace Diversity
- Workplace Stress
- Workplace Violence

Supervisor

The Supervisor bundle has been designed to supplement our core course catalog and provide training that is relevant to supervisors in organizations of any size.

- Reasonable Suspicion for Supervisors - Alcohol
- Reasonable Suspicion for Supervisors - Drugs
- Sexual Harassment Awareness for Supervisors

California AB 1825 Sexual Harassment

Designed specifically to comply with the stringent requirements of California's AB 1825 Sexual Harassment Training law, this course is an ideal solution for any organization looking to develop and encourage a set of values in supervisory employees that will assist them in preventing and effectively responding to incidents of sexual harassment. Specifically, this program addresses federal laws regarding harassment, the consequences of harassment, practical tips for preventing sexual harassment, how to handle sexual harassment claims, and how to maintain a respectful workplace.

California AB 1234 Board of Directors and Trustees

Public servants have a responsibility to act in the best interest of the public they represent. This course introduces public servants to their ethical responsibilities when dealing with issues related to conflict of interest situations, personal financial gain, government transparency, and fair government processes. This program is designed specifically to address California's AB 1234 ethics training requirement for local agency officials.

TargetSolutions EMS Course Catalog | Florida

For further explanation about each course, please scroll over the hours that are listed beneath each EMT level.

	EMT - Basic	EMT - Paramedic
Continuing Ed		
EMS Abdominal Trauma Advanced		1
EMS Abdominal Trauma Basic	1	1
EMS Acute Respiratory Distress Syndrome Advanced	1	1
EMS Advanced Airways: Intubation and Beyond		1
EMS Advanced Airways: Intubation and Beyond (2 hours)		2
EMS Airway Management Advanced	1	1
EMS Airway Management Advanced (2 hours)	2	2
EMS Airway Management Basic	1	1
EMS Allergies and Anaphylaxis Advanced	1	1
EMS Allergies and Anaphylaxis Basic	1	1
EMS Altered Mental Status Advanced	1	1
EMS Altitude Emergencies	2	2
EMS Amputation Injuries Advanced		1
EMS Aquatic Emergencies	2	2
EMS Assessing the Patient with Major Trauma	2	2
EMS Asthma Advanced		1
EMS Back Injury Prevention	1	1
EMS Bariatric Patients	2	2
EMS Behavioral Emergencies Advanced	1	1
EMS Behavioral Emergencies Basic	1	1
EMS Bleeding and Shock Advanced	1	1
EMS Bleeding and Shock Basic	1	1
EMS Blind Nasotracheal Intubation		1
EMS Bomb Blast Injuries Advanced		1
EMS Burn Management Advanced		2
EMS Burn Management Basic	1	1
EMS Capnography		1
EMS Carbon Monoxide Poisoning	1	1
EMS Cardiac Emergencies Advanced	1	1
EMS Cardiac Emergencies Basic	1	1
EMS Cardiovascular Anatomy & Physiology Review	1	1
EMS Clinical Decision-Making	1	1
EMS CNS Injuries Advanced	1	1
EMS CNS Injuries Basic	1	1
EMS Common Infectious Pathogens	1	1
EMS Communication and Documentation	1	1
EMS Complete Resuscitation: Integrating Post-Care Advanced		2
EMS Confined-Space Entry	1	1
EMS Crime Scene Awareness	2	2
EMS Cultural Diversity for EMS Providers	2	2
EMS Date Rape Drugs	2	2
EMS Diabetic Ketoacidosis Advanced	1	1

EMS Diet & Nutrition	1	1
EMS Driving Safety	1	1
EMS Emergency Response to Terrorism (MOD #1)	1	1
EMS Emergency Response to Terrorism (MOD #2)	1	1
EMS Emergency Response to Terrorism (MOD #3)	1	1
EMS Emergency Response to Terrorism (MOD #4)	1	1
EMS Endocrine System Emergencies Advanced		2
EMS Environmental Emergencies Advanced	1	1
EMS Environmental Emergencies Basic	1	1
EMS Epilepsy	1	1
EMS Femur Fractures	1	1
EMS Fundamentals of 12 Lead ECG Operation and Interpretation		1
EMS Geriatric Behavioral Emergencies	2	2
EMS Geriatric Emergencies Advanced		1
EMS Geriatric Hip Injuries	1	1
EMS Gunshot Wounds	2	2
EMS H1N1 (Swine Flu)	1	1
EMS Head and Facial Injuries Advanced	1	1
EMS Health & Wellness	1	1
EMS Heat Illness and Emergencies	1	1
EMS Hematology	1	1
EMS HIPAA Awareness	1	1
EMS Infectious Disease Control	1	1
EMS Injuries and Infections of the Eye	1	1
EMS Intraosseous Infusion Advanced		1
EMS Intro to Arrhythmias: Escape Rhythms and Premature Complexes		1
EMS Intro to Arrhythmias: Tachy-arrhythmias and Fibrillation		1
EMS Introduction to Hazardous Materials	2	2
EMS Kinematics of Trauma	1	1
EMS Managing Cardiac Arrest: During and After Resuscitation		2
EMS Managing Chronic Care Patients	1	1
EMS Managing Multiple Casualty Incidents	1	1
EMS Mechanics of Breathing	1	1
EMS Medical Extrication & Rescue	2	2
EMS Medical, Ethical, and Legal Issues	1	1
EMS Medication Errors	1	1
EMS Methamphetamines	2	2
EMS MRSA Infections	1	1
EMS Musculoskeletal Injuries Advanced	1	1
EMS Musculoskeletal Injuries Basic	1	1
EMS Non-Traumatic Abdominal Injuries	1	1
EMS Non-Traumatic Chest Pain	1	1
EMS Obstetrical Emergencies Advanced	1	1
EMS Obstetrical Emergencies Advanced (2 hour)	2	2
EMS Obstetrical Emergencies Basic	1	1
EMS Operating an AED	1	1
EMS Orotracheal Intubation		1
EMS Patient Abuse and Assault	2	2
EMS Patient Assessment Advanced	1	1
EMS Patient Assessment Basic	1	1
EMS Patients with Special Challenges		1

EMS Pediatric Shock Advanced		1
EMS Pelvic Fractures Advanced		1
EMS Pharmacology Advanced		2
EMS Pharmacology Basic	1	1
EMS Poisoning and Overdose	1	1
EMS Prehospital Pulmonary Embolism Care	1	1
EMS Protecting Yourself from Influenza	1	1
EMS Rapid Trauma Assessment	1	1
EMS Renal Failure Advanced	1	1
EMS Respiratory Emergencies Advanced		1
EMS Respiratory Emergencies Basic	1	1
EMS Respiratory System A&P Review	1	1
EMS Right to Know (Hazard Communication)	1	1
EMS Special Challenges in Patient Assessment	2	2
EMS Spinal Cord Injuries	2	2
EMS Suctioning the Patient Airway	1	1
EMS Supplemental Oxygen	1	1
EMS Therapeutic Communications	2	2
EMS Thoracic Emergencies Advanced		1
EMS Thoracic Emergencies Basic	1	1
EMS Toxicology and Substance Abuse Advanced		2
EMS Tracheostomies Advanced		2
EMS Traumatic Injuries to the Head and Brain Advanced		2
EMS Traumatic Injury During Pregnancy	1	1
EMS Understanding the Basics of ECGs		1
EMS Workplace Stress	1	1
HIV Training Requirement		
EMS HIV/AIDS Awareness (Florida)	2	2
Pediatric Emergencies		
EMS Neonatology Advanced		2
EMS Pediatric Airway Management Advanced	2	2
EMS Pediatric Assessment	1	1
EMS Pediatric Cardiac Arrest Advanced		2
EMS Pediatric Emergencies Advanced	2	2
EMS Pediatric Emergencies Basic	2	2
EMS Pediatric Shock Advanced (2 hours)		2
EMS Pediatric Trauma Advanced		2
EMS Sudden Infant Death Syndrome (SIDS)	1	1

Privacy Policy

TargetSolutions Privacy Policy

Please read the following to learn more about our privacy policy.

Section 1. Our Commitment

TargetSolutions and our affiliated companies worldwide (“TargetSolutions”) take your privacy seriously and are committed to respecting your online privacy. TargetSolutions recognizes your need for appropriate protection and management of any personally identifiable information (“Personal Information”) you share with us. TargetSolutions has established this privacy policy statement (“Privacy Policy”) so that you can understand the care with which we intend to treat your Personal Information.

Section 2. Policy Coverage

This policy covers how TargetSolutions treats personal information that TargetSolutions collects and receives about your use of our products and services. It also covers how personal information is used, shared, and how to request changes to the way the information is shared. Personal information is data that is not otherwise publicly available such as, but not limited to, your name, address, email address, or phone number and training data such as test scores, time spent in courses, and courses taken. In general you can visit TargetSolutions’ web marketing site without telling us who you are or revealing any Personal Information about yourself. This policy does not apply to companies that TargetSolutions does not own or control, or to people that TargetSolutions does not employ or manage.

Section 3. Information Collection

Information Provided By You

Information will be collected when you provide it to TargetSolutions, such as when you request a demo, sign up for email newsletters, enter a contest or special offer, register for site membership, participate in questionnaires, surveys and profile data, or to otherwise communicate with us. Several of our services, such as taking safety training or running reports, require registration as a condition of use; when you register with one of our sites you are no longer anonymous. TargetSolutions is not responsible for the information you volunteer about yourself in the course of publicly accessible interaction or information that you choose to make public.

Information About You From Your Employer

Some of our services to employers require employee demographics. This information is provided by the employer and then stored on our servers at the request of the employer.

Information About You From Third Parties

We may also receive information about you from other sources and add it to the information you have provided to us.

Cookies and Other Tracking Technologies

Cookies are small pieces of information stored on your computer's hard drive when you visit a web site. They don't tell us who you are unless you've specifically given us personally identifiable information. Cookies stored on your hard drive by a TargetSolutions site are not accessible to other sites. Like many other web sites, TargetSolutions sites use cookies to improve your experience with our online content. For example, we may use a cookie to identify members so they don't have to re-enter a customer ID when they wish to login to our services. Cookies also help us improve your experience and deliver more relevant content to you. Cookies may be created directly by our sites for these purposes, or by third-party companies operating on our behalf. However, our cookies do not contain any information that is, in itself, personally identifying. Cookies may be required in order for you to participate in certain areas. If you choose to use TargetSolutions services, you must have cookies enabled to access any of the member-only related pages. Most web browsers automatically accept cookies, but allow you to modify security settings so you can approve or reject cookies on a case-by-case basis.

Web Site Traffic Information

Our website captures pertinent statistics, such as Internet Protocol (IP) addresses, browser software and operating system types and versions, click-stream patterns, and pages accessed, and the dates and times of access. This is recorded in log files and is not accessible to third-parties.

Contests and Sweepstakes

TargetSolutions and websites periodically conducts contests and sweepstakes. If you choose to enter, the data you provide will be subject to the official rules of the specific contest, as well as this privacy policy. Please read the contest rules carefully before you submit your data.

Co-Branded Sites and Services

When you use a co-branded service within our network of sites, or register or otherwise provide information on a co-branded site, you grant us permission to pass the information collected back to that service or site partner. Their use of your information is subject to their applicable privacy policies.

Customer Service Correspondence

In order to provide solutions to customers, we will often request identifying information in order to protect the privacy of the customer. This approach allows us to maintain a high-level of customer care and meets the needs of our customers quickly.

Section 4. Information Use and Disclosure

Aggregate Statistics

The aggregate statistics that describe our online audience, which is often based on the information you provide when you subscribe, register, or browse our sites, helps us sell our product and publicize TargetSolutions and its brands. The information we share under these circumstances does not contain behavioral or identifying information about any individual reader or user, unless the individual has given us permission to share that information.

Email and Postal Mailing Lists

As a TargetSolutions customer, you can expect to receive relevant email and postal offers for TargetSolutions publications, seminars, events, web sites, and other services. Certain mailings are requested by your employer and are not subject to unsubscriptions through TargetSolutions. These email messages must be addressed with your employer directly. If you receive an email from us, that is not requested by your employer, and do not wish to receive other similar emails, simply click on the link bottom of the email. All of our contact information can be found at the end of this policy.

Change of Ownership of TargetSolutions, Inc.

The mailing list(s) associated with TargetSolutions may also be subject to transfer to another company in the event of a change of ownership. In this event, TargetSolutions or the new owner of the affected properties will use commercially reasonable efforts to notify you and provide the opportunity to remove your name from the associated mailing list(s).

Updating and Accessing Your Information

You can correct or change the information collected during site registration at any time at the profile page after logging in.

Disclosure to Third Parties

TargetSolutions does not rent, sell, or share personal information about you with other people or nonaffiliated companies except to provide products or services you've requested, when we have your permission, or under the following circumstances:

We provide the information to your employer at their request unless the information is marked as an anonymous submission. Your employer is considered as a trusted recipient of personal information. TargetSolutions cannot guarantee the security of your personal information once it is delivered to your employer as it is the responsibility of your employer to maintain this security. Please contact your employer for more details on how they use your personal information.

We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;

We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of TargetSolutions' terms of use, or as otherwise required by law;

We transfer information about you if TargetSolutions is acquired by or merged with another company. In this event, TargetSolutions will notify you before information about you is transferred and becomes subject to a different privacy policy.

Section 5. Your Consent

Consent by Use

By using TargetSolutions' products and services, you are consenting to the terms described in this

Privacy Policy. If you do not agree with the terms of our Privacy Policy, you may contact us with your suggestions or simply not use our products or services.

Children's Privacy

TargetSolutions web sites are not intended for use by children, especially those under 13. No one under age 13 is allowed to provide any personal information or use our public discussion areas, forums, and chats. Minors under the age of 18 are prohibited from making purchases on our sites. If your children disclose information about themselves in our public discussion areas, they may get unsolicited messages from other parties. Accordingly, you should tell them not to do so.

Privacy Policy Changes

TargetSolutions may update this Privacy Policy from time to time. Any modifications to our privacy policy will be reflected first on this page, so check back often. If there is a significant change, we will indicate on our sites that our privacy policy has changed and provide a link to the new policy.

Section 6. Questions and Suggestions

Contact Us

Protecting your privacy online is an evolving area and TargetSolutions' web sites are constantly evolving to meet these demands. If you have any questions or suggestions on our Privacy Policy, you can contact us. While we cannot guarantee privacy perfection, we will address any issue to the best of our abilities as soon as possible.

By Office Mailing Address:

10805 Rancho Bernardo Road, Suite 200
San Diego, CA 92127-5703